



The Water Connection - April 1995

Simplified Water Rates Begin in May

The summer surcharge is gone. On April 10th, the Tucson Mayor and Council adopted a simplified water rate structure. Customers will now pay the same per unit rate for water throughout the year.

Most customers will see their summer water bills reduced.

Residential water customers pay for each 100 cubic feet (referred to as 1 Ccf) of water they use. Within each block of 15 Ccfs, the cost for a single Ccf is the same. The cost per Ccf increases at the 16th Ccf and the 31st Ccf. The cost of the first three Ccfs used by a Tucson Water customer is included in the monthly service charge.

For most customers, this system will mean lower water bills than last summer. However, customers who use a large amount of water each month - more than 30 Ccfs or 22,440 gallons - will be paying more for that high use, starting with the 31st Ccf they use. These customers will likely have higher water bills than last summer.

Remember it pays to conserve water. Reducing your water use means reducing your water bill.

Making Progress:

Expanded Summer Water Conservation Program

Conserving water is good for Tucson's environment, and it lowers your water bill.

For many years Tucson Water's summer water conservation programs have been among the most successful in the United States. This summer, Tucson Water will be making sure that the conservation message reaches more Tucsonans than ever before. Television, radio, and newspapers will carry water saving tips and provide customers with information on how to get more detailed instructions for conserving water. A number of

free Water Smart workshops are planned and special efforts will be taken to explain water conservation to children.

The growing demand for water in Tucson plus exceptionally hot summers and the suspension of CAP water use mean that we all have to work together to reduce our water use and conserve this precious resource. This summer, Tucson Water will make every effort to make sure its customers have the information they need to Be Water Smart.

Things Have Changed At Your Water Department

There are some new faces at your water department and with those new faces have come new attitudes, new approaches to Tucson's water issues, and, as you will see, plenty of experience with providing customers with quality water.

Before Sally Mapes became Tucson Water's Water Quality Administrator...

she managed environmental programs in water quality for the Arizona Department of Environmental Quality and directed the Compliance Section of ADEQ's Office of Water Quality.

Customer Service Administrator, Angie Munoz...

says that she enjoys working with water customers and that's important, because she is responsible for billing, billing inquiries, meter reading, walk-in customers, new service applications, telephone contacts, and the utility's two satellite offices, as well as the Backflow Prevention Section. She was formerly the Business Services Administrator for Tucson Water.

William Wright is our new Water Treatment Administrator...

and is responsible for water treatment and distribution of all potable and reclaimed water for the utility and for the control and operation of water systems themselves including wells, reservoirs, and pumping stations. His background is in civil engineering, which he studied at the University of Arizona. He was formerly the Department's Water Resources Administrator for eleven years.